



Grievance Policy

A parent or guardian of a current BYSA Hockey member, or a current credentialed coach in the BYSA Hockey program or a current member of the BYSA Hockey Board of Directors may file a grievance.

Any grievance concerning violations of the USA Hockey policies on Sexual Abuse, Physical Abuse or Consumption/Use/Abuse of Mood Altering Substances, will be directed to the BYSA Hockey Board of Directors.

Any grievance related to, or initiated because of on-ice or team related activities concerning parents/guardians, players, or coaches will be directed to the Coaches Committee.

Grievance Procedure

1. Contact the team parent rep. to communicate with the coach or the parent/player. If the grievance is not resolved, the BYSA Hockey Parent Rep. Director will be contacted.
2. A written letter outlining the grievance will be presented to the BYSA Hockey Parent Rep. Director, and the Coaching Director. The BYSA Parent Rep. Director and the Coaching Director/ACE Coordinator will attempt to resolve the grievance.
3. If the Parent Rep. Director, and the Coaching Director find sufficient reason, they will schedule a meeting with the Coaches Committee. Only those involved in the grievance, the team coaching staff, the team parent rep. and the Parent Rep. Director will be present at the meeting, unless the Coaches Committee calls others.
4. The Coaches Committee will hear 10 minutes of "testimony" from the person(s) filing the grievance. Then the Committee will hear 10 minutes from the person(s) the grievance was filed against. The Parent Rep. Director, and the team parent Rep. may also be called to give additional information as well as other witnesses if necessary.
5. The Coaches Committee will deliberate in executive session, and render its Decision. Any decision may include sanctions, suspension or removal from the program, which may include barring the individual(s) from the BOR during BYSA Hockey activities.

The decision of the Coaching Committee will be delivered by the Committee Chairman within 48 hours of the decision being made.

All decisions will be final, with no appeal. Any person(s) unwilling to accept the decision of the Coaches Committee may be removed from the program, with no refund. All Coaches Committee hearings and decisions will be reported to the BYSA Hockey Chair within 48 hours.